

## **Employment and Independent Living Services Client Assistance Program (CAP)**

Disability Rights Rhode Island (DRRI) is part of the national network of Protection and Advocacy (P&A) agencies created by Congress, existing in every state and territory, to help secure and advance the rights of people with disabilities. There are 57 P&As in the United States, U.S. territories, and the District of Columbia.

DRRI's **Client Assistance Program (CAP)** provides individual legal representation and advocacy, information and referral services, outreach, and education to individuals with disabilities applying for or receiving services from state vocational rehabilitation, independent living, and services for the blind and visually impaired. We also advocate for the employment rights (Title I of the Americans with Disabilities Act) of vocational rehabilitation clients.

**Vocational Rehabilitation Services: If you want to obtain services, or have concerns about your existing services at the Office of Rehabilitation Services (ORS), Services for the Blind and Visually Impaired (SBVI), or Tribal Vocational Rehabilitation (Tribal VR), CAP can provide information about vocational rehabilitation (VR) services, and help if you:**

- Have trouble applying for VR services
- Have been denied VR services
- Disagree with your Order of Selection category
- Are placed on a wait list for services
- Have concerns about your rehabilitation counselor
- Are not satisfied with the VR services you are receiving
- Do not agree with a decision to close your case
- Need post-employment services
- Are a student aged 14 to 21 and have questions about Pre-employment transition services, or "PRE-ETS"
- Have other problems with VR services

**Employment Discrimination: If you believe you have been discriminated against by your employer, CAP can:**

- Provide information about your rights under Title I of the Americans with Disabilities Act
- Give you information about how to request a reasonable accommodation
- Provide information about how and where you can file a complaint

**Independent Living Services: If you need help with information about independent living services at the Ocean State Center for Independent Living (OSCIL), CAP can help. Independent Living services include:**

- Training on independent living skills
- Peer counseling
- Services that help you move from an institution to a home in the community
- Services to help you stay in your home rather than move to an institution
- Information about Assistive Technology (AT) and AT Services that can help you to live independently

**You should contact DRRI if:**

- You want more information about ORS services
- You have applied for ORS services and were denied
- You are dissatisfied with the ORS services you are receiving
- You have questions about ORS policies, procedures, or programs.
- You need information about employment rights under Title I of the ADA
- You need information to request a reasonable accommodation at work
- You were denied services from Ocean State Center for Independent Living (OSCIL)
- You are dissatisfied with the services you are receiving from OSCIL
- You want to remain in your own home and need IL services
- You want help to move from an institution to the community
- You would like information about Assistive Technology or AT services
- Need other help or information about ORS, SBVI, Tribal VR, or OSCIL