

## **WHAT IS ATEL?**

The Rhode Island Adaptive Telephone Equipment Loan (ATEL) provides demonstrations, training, and long-term loan and device reutilization services of specialized landline telephone equipment and wireless communication devices to qualified individuals who are Deaf, Hard of Hearing, have a speech disability, or have neuromuscular damage or disease, which hinders them from using a standard telephone.

### **HAVE QUESTIONS?**

For answers about the program, applications or for more information about the phones we have available, please visit our website at <https://ors.ri.gov/programs/adaptive-telephone-equipment-loan-program> or email Denise Corson at [denise.corson@ors.ri.gov](mailto:denise.corson@ors.ri.gov). Also, you may contact us at the following:

**Voice ~ (401) 486-3325**

**Fax ~ (401) 222-3574**

### **MAILING ADDRESS:**

**Department of Human Services  
Office of Rehabilitation Services  
ATEL Program, 5<sup>th</sup> Floor  
40 Fountain Street,  
Providence, RI 02904**

## **DO YOU QUALIFY?**

To receive equipment the person  
Must have the following:

- Be a resident of Rhode Island,
- Be Hard of Hearing, Deaf, or have either a speech disability or neuromuscular damage or disease that hinders you from using a standard telephone.
- Meet income criteria.

## **HOW DOES A PERSON APPLY?**

To apply, the person must fill out the either a landline or wireless application form. In addition, an authorized professional must complete a certificate of disability.

The Certificate of Disability statement should be completed by one of the following:

1. A doctor.
2. A rehabilitation councilor of the Office of Rehabilitation Services (ORS).
3. A speech pathologist.
4. An audiologist.
5. A teaching staff member of the RI School for the Deaf (only if the applicant attends or has attended the school).



**THE STATE OF RHODE ISLAND  
Department of Human Services**



**IF YOU ARE HAVING DIFFICULTY  
COMMUNICATING OVER THE  
TELEPHONE?**

**WE CAN HELP!**



**IN COLLABORATION WITH:**  
The logo for ATAP (Assistive Technology Access Partnership). It features a stylized blue map of Rhode Island with radiating lines to its left, followed by the letters "ATAP" in a large, blue, sans-serif font. Below "ATAP" is the text "assistive technology access partnership" in a smaller, blue, lowercase font.

## CAPTEL RELAY TELEPHONES

Ideal for people with some degree of hearing loss, the Captioned Telephone, or CapTel, works like any other telephone with one important addition: It displays every word the caller says throughout the conversation. CapTel phone users can listen to the caller, and can also read the written captions in the CapTel's bright display window. There are three different CapTel phones: The 840i, 880i and 2400i.

### CapTel 840i, 880i and 2400i

These CapTels are for people with telephone service and **high-speed internet**, and can be positioned anywhere within your wireless network range or it can be connected to your Internet with an Ethernet cable; **Wi-Fi compatible**. The **880i** is for people with low vision, who have difficulty viewing standard size captions. The **2400i** is for people who prefer touchscreen technology.



## VOLUME CONTROL TELEPHONES

These corded big buttons (Clearsounds CSC600D) and cordless telephones (Clarity XLC 3.4 and XLC2) provide an increase in decibel level) of the incoming voice of up to 55 db. and 95 db. ring.

Also, we have phones for clients with low speech, which provide up to 40 decibels of outgoing voice amplification (Serene HD40S).

## TYPES OF EQUIPMENT

### LIMITED MOBILITY

The **FORTISSIMO HANDS-FREE SPEAKERPHONE** is designed for people with limited mobility that have difficulty holding/dialing a standard telephone. The Fortissimo™ offers multiple options for hands-free control, which can be particularly useful for those with MS, CP, Traumatic Brain Injury and spinal cord injury.



### EMERGENCY DEVICES

The **Freedom Alert\_** is the world's first 2-way emergency pendant communicator. Family, friends and 911 are just a click away. There are no contracts, no activation fees and no monthly fees.



### WIRELESS DEVICES

**iPads and iPhones**  
**iPad** and **iPhones** come preloaded with apps for your disability.



## **Android Google Pixel**

The Pixel 3a will caption any audio on the smartphone, including phone calls.



### THE ATEL PROGRAM PROVIDES UNLOCKED WIRELESS DEVICES ONLY.

The client is responsible for choosing and activating their wireless service plans. However, The ATEL program includes an option for 3 months of free wireless service from Mint mobile.

### FREE WIRELESS SERVICES

Clients may be eligible for The **LIFELINE PROGRAM**. This program provides a discount on either home phone or wireless service for qualifying low-income consumers to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family, and emergency services. If you qualify, you may be entitled to benefit from a free wireless plan that includes free minutes and unlimited text messages every month.

For more information, please visit:  
<https://www.checklifeline.org> or call the Lifeline Support Center at 1-800-234-9473.