Amplified Phones

There are two types of corded amplified telephones that are available, **CLEARSOUNDS CSC600** with amplification up to 55 decibels and **SERENE INNOVATIONS HD-50 JV** with amplification up to 40 decibels. These phones are simple to use and make words not only louder, but also clearer and easier to understand.



The CLARITY XLC3.4, CLARITY XLC2and PANASONIC LINK2CELL KX-TGM430B are cordless amplified telephones that are available.



The **CLARITY XLC3.4** cordless phone with Caller ID amplifies incoming sound up to 50+dB and outgoing speech up to 15dB, making it an ideal

solution for severe hearing loss and low speech. The XLC3.4[™] is very simple to use and has extremely clear hearing. This Clarity cordless phone features Caller ID, 50+dB of amplification, a speakerphone and talking keypad.



The **CLARITY XLC2** is a loud, simple and easy-to-use amplified cordless phone featuring up to 50 decibels of amplification, DECT 6.0 technology and a loud and clear speakerphone. Large, high contrast buttons are easy to press and see, and speak the numbers as they are dialed. There is no need for a Caller ID screen; the handset speaks the number of the incoming caller.



The **PANASONIC LINK2CELL KX-TGM430B AMPLIFIED BLUETOOTH PHONE** is a loud, simple and easy-to-use amplified cordless phone with amplified answering machine, featuring up to 40 decibels of amplification and has a slow talk control helps you better understand fast talkers while conversing in real time.



The **CLEARSOUNDS ANS3000 DIGITAL AMPLIFIED ANSWERING MACHINE** is a stand-alone digital recording answering machine that makes your voice messages up to 30dB louder, amplifying with clarity and adjustable message playback speed control



New devices to the ATEL Program!!

TELTEX DELUXE GLT CAPTIONING TABLET AVAILABLE WITH AMPLIFIED CORDED OR CORDLESS TELEPHONE. Caption your landline calls!! Look down at the captioning tablet to see your captioned conversation in real time. For individuals that need an amplified captioning telephone but do not have Wi-Fi or Internet connection. Devices only require a telephone line connection.

Emergency Devices



The **FREEDOM ALERT** is the world's first 2-way emergency pendant communicator. Family, friends and 911 are just a click away. Now you can live independently and safely with peace of mind. It has 3 programmable emergency options: friends and family (up to 4 people), friends and family (up to 4 people) & 911, and 911 only.

Speech Disability Phones



SERENE INNOVATIONS HD-40S OUTGOING SPEECH AMPLIFIED PICTURE PHONE with HDS (High-Definition Sound) technology in the Serene Innovations HD-40S makes even the weakest voice

sharp, clear and easily audible to the other caller. The outgoing voice is amplified up to 40dB.

Relay Phones

CapTel is a newer technology that allows you to view word-for-word captions of your telephone conversations. This telephone and accompanying service is perfect for individuals who have understandable speech but who do not hear well over the phone. Captions are provided by a specially trained operator who "re-voices" everything heard from the hearing user into the voice-recognition technology, converting speech into text. The captioning service is free to users; its cost is covered by the Telecommunications Relay Service (TRS) funds as part of Title IV of the Americans with Disabilities Act (ADA).

You dial the other person's number, the same way as with any other telephone. While you dial, the CapTel phone automatically connects to the captioning service thru the internet. When the other party answers, you hear everything they say, just like a traditional call. At the same time, the captioning service transcribes everything they say into captions, which appear on the CapTel display window. You hear what you can and read what you need to.

The CapTel is for hard of Hearing individuals that have difficulty understanding or hearing people on the telephone. We carry three different CapTel phones: **The 840i**, **880i** and **2400i**. These CapTels are for people with telephone service and high speed internet and can be positioned anywhere within your wireless network range or it can be connected to your Internet with an Ethernet cable; **Wi-Fi compatible.** Advantage is that captions automatically appear on incoming calls and outgoing calls, with no special numbers to dial. <u>https://www.captel.com/</u>



The **840**i is the basic elder friendly model. Big buttons and easy to navigate Yes and No menu buttons.



The **880i** is for people with low vision, who have difficulty viewing standard size captions.



The **2400i** is for people who prefer touchscreen technology. Traditional Relay Telephones



The **Q90** is a combination TTY that can be used as a TTY, for VCO and HCO. This phone is for deaf and hard of hearing people who prefer to voice their calls (Voice Carry-Over /VCO) and read responses instead of listening to the caller's speech, or for people who can hear but can't speak, and so they listen (Hearing Carry-Over/HCO) and type their responses.



The **SUPERPRINT 4425 TTY** is a device used by individuals who can no longer hear conversation and are unable to voice their responses.

For more information on RI Relay, visit: <u>https://www.sprintrelay.com/services/federal-relay-services</u>.

Wireless Devices/Cell Phones and Tablets

The ATEL program provides the **WIRELESS DEVICE ONLY**, the client is responsible for activation fees and monthly plans. Please keep in mind that due to limited ATEL Program funds and the significant expenses of wireless devices, they are on a first come first serve basis. Funds are restricted to a yearly allocation, once reached clients will be placed on a waiting list for the following year.

Smart Devices



IPADS AND IPHONES

Applicants can select either a **full-size iPad**, **iPad Mini**, **iPhone or iPhone Plus.** iPhones are unlocked, and it's the client's responsibility to choose and pay for a wireless plan.



Google Pixel Tablet and Smartphone

Apps for Speech Communication

Speech-Language Pathologists (SLP) can request a specific communication app be added to the smart device, if it necessary for the applicant for communication support. SLP would need to reference the app and reason for request on the Certificate of Disability (COD). These are some of the apps that we can provide:

- Voiceitt This app is a speech recognition technology for people with speech disabilities. Created in collaboration with individuals with non-standard speech and speech-language pathologists, the Voiceitt app enables individuals with nonstandard speech to produce standardized audio and text for both in-person communication and remote video or phone conversations. Through integrations with commonly used software, Voiceitt enables people with speech disabilities to access and interact with voice-enabled technology independently, using their voice. Voiceitt aims to increase independence, connection, and communication for people with speech disabilities.
- Proloquo2Go This app works as a daily communication tool for those who have trouble speaking. From the first time someone opens the app, a few taps are all it takes to start talking to the world. This symbol-based app helps users learn how to express themselves. Proloquo2Go is customizable and designed for a range of fine-

motor and visual skills, making it useful for non-verbal people with autism, Down syndrome, cerebral palsy, and a range of other diagnoses.

Proloquo4Text – This app helps those who have speech challenges communicate confidently. Proloquo4Text's intuitive word and sentence prediction takes what the user types and anticipates what they might say next, saving time and effort.
Proloquo4Text's versatility makes it useful for people with autism, cerebral palsy, ALS, and a range of other diagnoses.

Free Wireless Services

Clients may be eligible for The **LIFELINE PROGRAM**. This program provides a discount on either home phone or wireless service for qualifying low-income consumers to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family and emergency services. If you qualify, you may be entitled to benefit from a free wireless plan that includes free minutes and unlimited text messages every month. For more information, visit: <u>http://www.ripuc.ri.gov/utilityinfo/telecom/Lifeline.html</u> and <u>https://www.checklifeline.org</u> or call the Lifeline Support Center at 1-800-

234-9473.